

## **Berjaya University College Of Hospitality**

Level 11 West Wing, Berjaya Times Square, No. 1 Jalan Imbi, 55100 Kuala Lumpur, MALAYSIA.

Learning Resource Centre Hours: **Monday to Friday:** 9am – 6pm. **Weekend / Public Holiday:** Closed



### **10-Minute Trainer: Housekeeping (DVD)**

Item ID 05502DVD02ENGE

Get your housekeeping staff up to higher quality cleaning standards in no time at all with this concise video featuring important housekeeping scenarios and procedures in brief vignettes that also offer the opportunity for additional discussion and interactivity.



### **Housekeeping: Laundry Operations**

Item Id: 05373DVD02ENGE

The best techniques and laundry procedures save time, money, and potential injuries. This video provides a comprehensive, narrated training program covering all aspects of laundry operations, including preparation, gathering dirty laundry, sorting, washing, drying, folding and storing.



### **Front Office Skills - Economy Operations: At Your Service Plus (DVD)**

Item Id: 05224DVD03ENGE

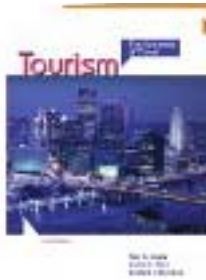
Covers the full-range of front office skills in the context of economy lodging. This video combines training in front office skills, operations and superior guest relations that always place the guest first.



## **World of Culinary Supervision, Training, and Management, The (4th Edition)**

[Jerald W. Chesser](#) (Author), [Noel C. Cullen](#) (Author)

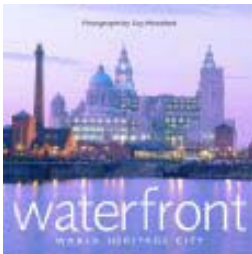
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## **Tourism: The Business of Travel (4th Edition)**

[Roy A. Cook](#) (Author), [Laura J. Yale](#) (Author), [Joseph J. Marqua](#) (Author)

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## **Waterfront [Hardcover, Import]**

[Guy Woodland](#) (Author)

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NO IMAGE  
AVAILABLE

## **Front Office Skills – Guest Relations: Aiming to Please**

Item Id: 05221dvd03enge

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## **Providing Professional Bell Service**

Item Id: 05340DVD01ENGE

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